

Cancellation & Refund Policy

ARTIO SERVICES believes in helping its Riders and Passengers as far as possible, and has therefore a liberal cancellation policy.

Under this policy:

A. Cancellation:

- a. Cancellations will be considered only if the request is made within two days after recharging the Artio customized plan.
- b. However, if the recharge is successfully completed, the cancellation request may not be entertained.

B. Refunds:

- a. Refunds approved by ARTIO SERVICES will take 16-30 days to be processed for the Riders.